



SCOOPTHEDOO LTD - SERVICE AGREEMENT

SECTION 1: TERMS

Under this agreement both (SCOOPTHEDOO LTD) and (CLIENT) hereby agree to the terms and conditions of this agreement set forth overleaf and below.

The CLIENT agrees to pay the amount overleaf prior to the cleaning service. (A) By the last day of each month via a standing order agreement or (B) Cleared cheque or cash to SCOOPTHEDOO LTD.

SECTION 2: PAYMENTS

2.1 Initial Payment

When the CLIENT pays the first payment to SCOOPTHEDOO LTD, payment can be made by cheque or cash.

2.2 Future Payments

Payments must be paid in full in advance to SCOOPTHEDOO LTD at the end of each month to accommodate for the following month. Payments can be made by standing order, cheques or cash.

2.3 Payment Dates

If the CLIENT fails to authorise payment by the required date of each month (in accordance with SECTION 2.2) the service will cease.

SECTION 3: Cancellation & Refunds

If for any reason the CLIENT wishes to terminate the services from SCOOPTHEDOO LTD, any payments made prior to the services being provided are **fully refundable**. However, at least **48 hours** notice must be given before SCOOPTHEDOO's next visit to the client's property for a full refund.

If the CLIENT wishes to postpone a particular service date, then 48 hours notice must be given, otherwise the normal charges will remain payable. If access is impossible because of locked gates, aggressive dogs left loose, or blocked access that is beyond the control of SCOOPTHEDOO LTD, then the customer shall still be liable for our cleaning charge.

If the CLIENT wishes to change the service date in any particular week, at least 5 working days notice must be given to SCOOPTHEDOO LTD so that the service date can be rearranged.

SCOOPTHEDOO LTD cannot guarantee that another day in the existing week will be available. However we will always try to accommodate

THE CLIENT ACKNOWLEDGES THAT THEY HAVE READ AND AGREE TO THE TERMS AND CONDITIONS SET FORTH IN ALL SECTIONS OF THIS SERVICE AGREEMENT.